

1. Purpose

These terms and conditions govern all stays.

All reservations imply unreserved acceptance of this document and the house rules.

2. Reservation

The reservation becomes firm only after:

receipt of the signed contract,

receipt of the deposit.

All reservations are non-transferable.

The number of people cannot exceed the stated capacity. Any undeclared person may be refused entry.

3. Payment

Camps:

50% upon reservation (minimum €10),

balance upon arrival.

Rentals:

50% upon reservation,

balance 30 days before arrival.

If payment is not received within the specified timeframe:

automatic cancellation,

deposit retained as compensation.

4. Cancellation/Modification

Modification:

Only up to 6 weeks before arrival.

Customer cancellation policy:

+30 days: deposit retained,

-30 days: 100% of the stay due.

Special case (relocation):

A partial refund may be granted only if the stay is re-let, excluding fees.

Late arrival:

Without notification before 6:00 PM the following day, the pitch or rental unit may be re-let without a refund.

Early departure:

No refund.

5. Arrivals/Departures

Pitches: 2:00 PM / 11:00 AM

Rental units: 4:00 PM / 10:00 AM

Any late arrival will be charged at the additional night rate.

6. Security deposit

Amount: €300 per rental unit.

Covers:

damage,
missing items,
unsatisfactory cleaning,
tobacco odor,
failure to comply with the rules.

Refund:

within a maximum of 7 days after departure,
less fees.

Deductions may be made without prior agreement if supporting documentation is provided:

photos,
internal price list,
report.

7. Inventory

Upon arrival:

inventory provided,
report form.

Any anomaly must be reported within one hour of arrival.

After this time, the accommodation is considered compliant.

Upon departure:

inspection carried out within 1 hour of departure,
notification by email or telephone in case of deductions.

8. Cleaning

The accommodation must be returned:

clean,
dishes washed and put away,
trash emptied,
floors cleaned,
bathrooms clean.

Otherwise:

cleaning fee charged (depending on the type of rental),
additional charges may apply if the property is in poor condition.

9. Damage

Any damage will be charged according to:

replacement value,
repair cost,

unavailability of the accommodation if necessary.

The security deposit does not limit the client's liability.

10. Use

Prohibitions:

Moving outdoor/indoor furniture,
using indoor equipment outdoors,
smoking in the rentals.

Management may access the accommodation:

in case of emergency,
for safety or maintenance.

11. Pets

Conditions:

Prior agreement,
Supplement paid,
Vaccination record.

Strict rules:

Pet must be kept on a leash,
No access to the pool/restrooms/snack bar,
No pets allowed alone,

Pet must be picked up.

Any nuisance may result in eviction.

12. Responsibility

The client is responsible for:

the people they are hosting,

their visitors,

their pets.

The campsite accepts no responsibility in case of:

theft, loss, damage,

natural events,

interruption of services (technical, weather-related, maintenance).

13. Video Surveillance and Images

Cameras are in place for security purposes.

The images may be used in case of a dispute.

Photos/videos may be taken for promotional purposes, unless otherwise requested in writing.

14. Disputes

Any dispute will be handled in accordance with:

French law,

the competent jurisdiction.